

Accessibility For Ontarians With Disabilities Act (AODA)

Accessibility Standards for Customer Service
Integrated Accessibility Standards Regulation
(IASR) & the Human Rights Code

www.aodacompliance.com

The Accessibility Standards for Customer Service training, Part One, will help you understand the needs and requirements of customers, co-workers, and members of the public with disabilities. In Part Two, Integrated Accessibility Standards Regulation (IASR) & the Human Rights Code, you will learn about the standards related to Information and Communications, Employment, Transportation, and Design of Public Spaces Standards, and how they apply to the Human Rights Code.

With our AODA 30-minute video DVD Kit, you receive:

PART ONE

Accessibility Standards for Customer Service

- 15-minute video
- Substantial Leader Guide (Word format)
- Reproducible Participant Guide (Word format)
- Professional PowerPoint presentation
- Well-crafted AODA Customer Service Policy (Word format)
- Quiz and Quiz Key
- Certificate of Completion
- Scheduling Sheet to track your learners

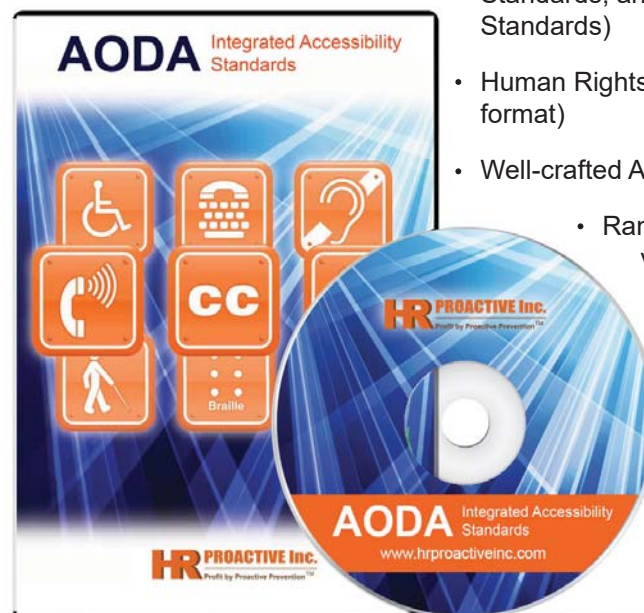
PART TWO

Integrated Accessibility Standards Regulation (IASR)

- 15-minute video
- Substantial Leader Guide (Word format)
- Reproducible Participant Guide (Word format)
- Professional PowerPoint presentations (General Requirements; Information & Communications Standards; Transportation Standards; Employment Standards; and Design of Public Spaces Standards)
- Human Rights Reference Tool (HTML & Word format)
- Well-crafted AODA-IASR Policy (Word format)
- Randomized testing based on the video and course content is provided in this training kit, with three separate quiz versions to provide workshop leaders with the option for refreshing the quiz
- Certificate of Completion
- Scheduling Sheet to track your learners

ACCESSIBILITY FOR ONTARIANS
WITH DISABILITIES ACT
updated

\$599.99
plus shipping and taxes



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